

Horizon Research

Summary
Surveillance by Government Agencies

March 2015

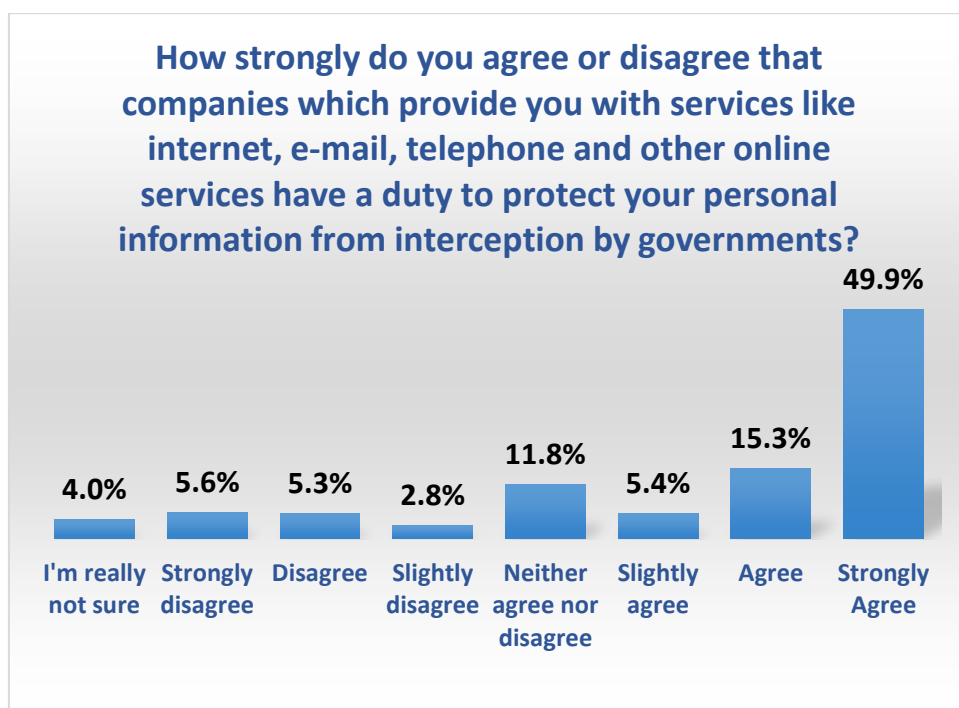


1. The responsibility of internet, e-mail, telephone and other online companies

Respondents were asked how strongly they agreed or disagreed that companies providing services such as internet, e-mail, telephone and other online services have a duty to protect users' personal information from interception by governments.

50% of respondents strongly agreed these companies did have a duty to protect information from interception and 15% agreed. 5% slightly agreed, resulting in total agreement of 70%.

14% disagreed and 12% were neutral.

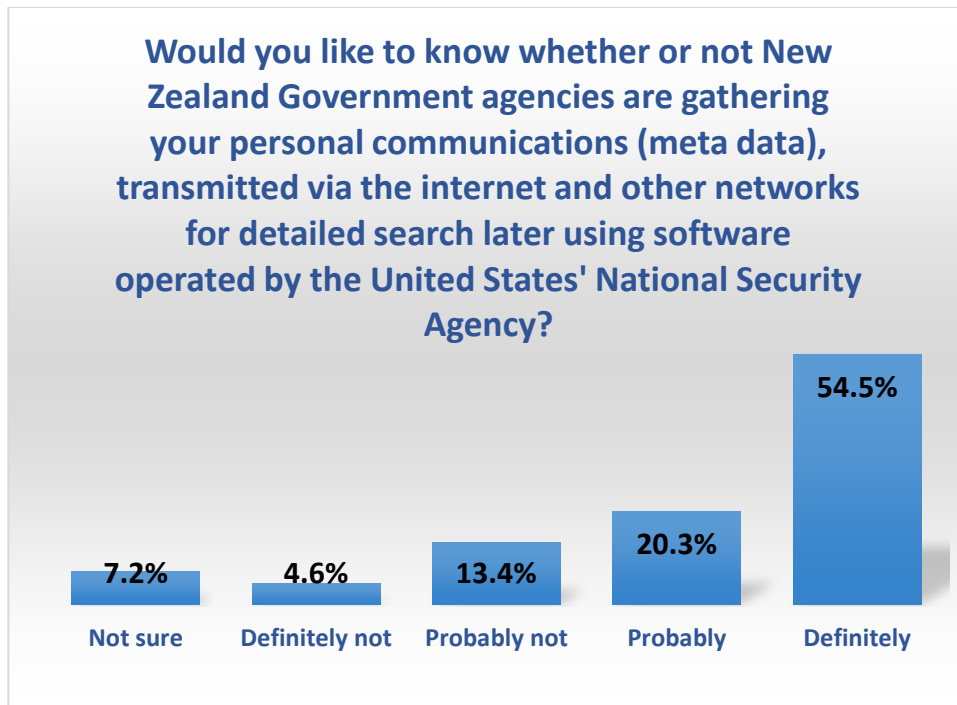


55% of respondents who voted for the National party in the 2014 general election agreed that that companies providing services such as internet, e-mail, telephone and other online services have a duty to protect users' personal information from interception by governments.

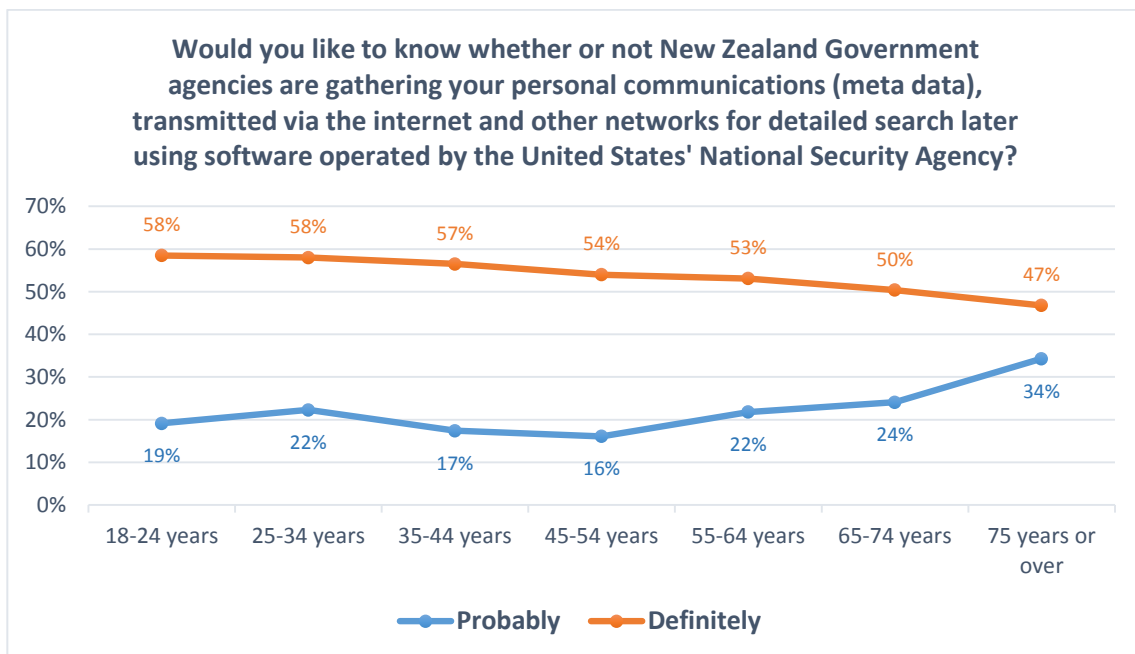
2. New Zealand Government agency activity

Respondents were asked if they would like to know whether New Zealand Government agencies are gathering personal communications transmitted via the internet and other networks for detailed search later using software operated by the United States National Security Agency.

55% of respondents said they would definitely like to know and 20% would "probably" like to know – a total of 75% who would like to know.



The percentage who would definitely like to know reduced with increasing age, but the percentage would probably like to know increased with increasing age.

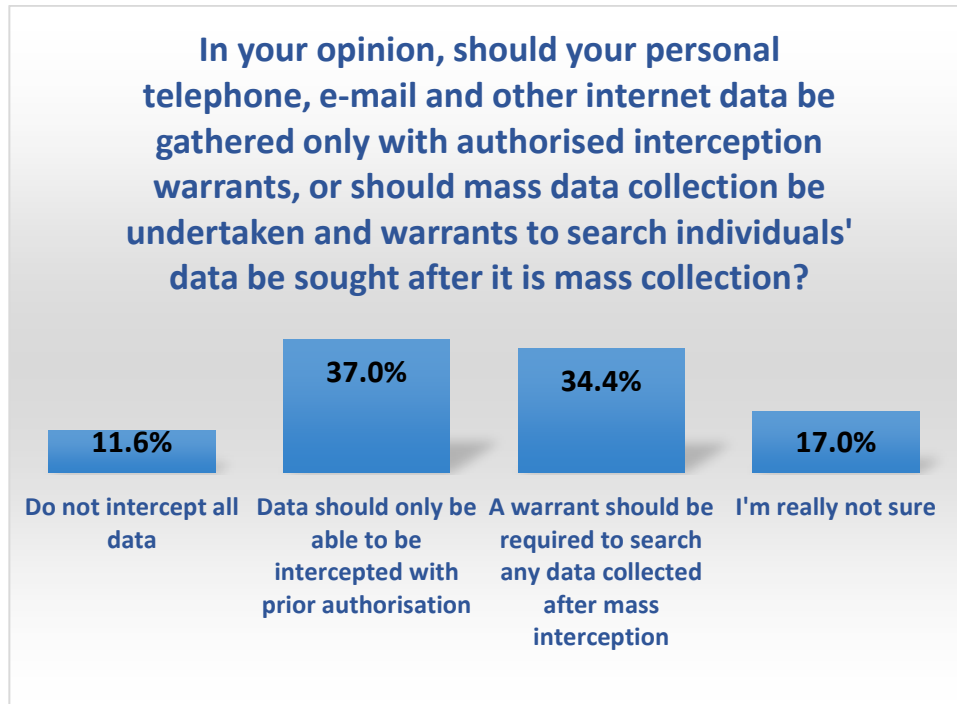


Note that regardless of the age group, a significant majority want to know whether or not New Zealand Government agencies are gathering their personal communications, transmitted via the internet and other networks for detailed search later.

Note that 63% of those who voted for the National Party in 2014 also want to know this.

3. When should warrants be required?

Respondents were split on whether authorised interception warrants to gather and search information should be given before or after interception but 88% agreed that authorised warrants were necessary.



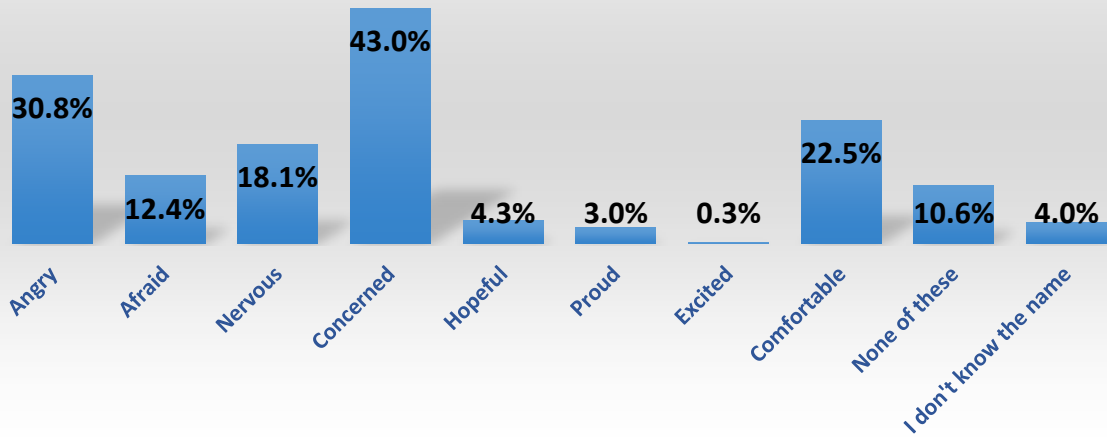
Note that 18-24 year olds are more strongly of the opinion than other age groups that authorisation should be obtained before interception.

4. Handling of the mass interception issue

The Prime Minister's handling of the issue of mass interception of personal data is generally evoking negative feelings, with 43% saying it makes them feel "Concerned" and 31% saying it makes them feel "Angry".

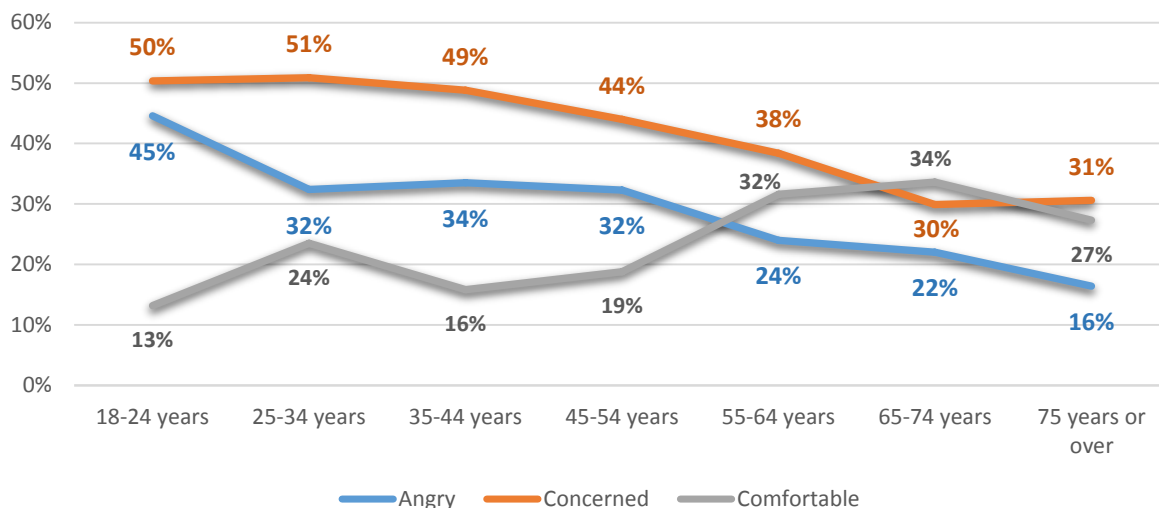
The respondent group who felt "Concerned" included 19% of those who had voted for the National Party in the 2014 general election. The Prime Minister's handling of the issue is not making respondents who voted for the National Party in the 2014 election feel "angry", but it was making 27% of those who had voted for ACT in 2014 feel "angry".

Thinking about how the Prime Minister, John Key, makes you feel in relation to his management of the issue of mass interception of personal data, which of these apply?



In general, the percentage of people who are feel “Angry” about the Prime Minister’s handling of the issue declines with increasing age; 46% of 18-24 year olds described themselves as feeling angry.

Thinking about how the Prime Minister, John Key, makes you feel in relation to his management of the issue of mass interception of personal data, which of these apply?



While 22% of respondents overall are “Comfortable”, those people are almost entirely those who voted for the National or ACT parties in the 2014 general election (around 35% of New Zealanders 18+). They also tend to be aged 55 years or over.

Sample

2, 054 members of the HorizonPoll national panel, representing the New Zealand population 18+, responded to the survey between 19 and 26 March 2015.

The sample is weighted on age, gender, education, personal income, employment status and party vote in the 2014 general election has a maximum margin of error at a 95% confidence level of $\pm 2.2\%$ overall.

APPENDIX – TABLES BY GENDER, AGE AND PARTY VOTE IN THE 2014 GENERAL ELECTION

How strongly do you agree or disagree that companies which provide you with services like internet, e-mail, telephone and other online services have a duty to protect your personal information from interception by governments?	ALL	SEX		AGE GROUP						
		Male	Female	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75 years or over
Strongly disagree	5.6%	3.9%	7.2%	2.7%	9.4%	6.8%	5.9%	6.3%	3.2%	3.3%
Disagree	5.3%	7.3%	3.4%	5.3%	8.0%	8.0%	2.1%	5.0%	8.0%	1.6%
Slightly disagree	2.8%	3.4%	2.1%	3.3%	2.4%	1.4%	3.2%	2.8%	3.3%	1.9%
Neither agree nor disagree	11.8%	12.8%	10.9%	1.9%	12.9%	13.9%	8.1%	23.8%	14.2%	14.3%
Slightly agree	5.4%	5.4%	5.4%	3.2%	9.4%	2.8%	8.4%	2.1%	4.5%	1.4%
Agree	15.3%	13.7%	16.8%	13.1%	15.5%	14.3%	14.3%	13.6%	19.7%	19.0%
Strongly Agree	49.9%	51.4%	48.4%	63.7%	37.9%	49.3%	52.1%	46.0%	46.2%	54.0%
I'm really not sure	4.0%	2.2%	5.8%	6.7%	4.5%	3.4%	5.9%	0.5%	0.8%	4.5%
N (unweighted)	2054	938	1,116	108	231	353	518	348	373	123

How strongly do you agree or disagree that companies which provide you with services like internet, e-mail, telephone and other online services have a duty to protect your personal information from interception by governments?	ALL	PARTY VOTE 2014												
		ACT New Zealand	Conservative Party	Green Party	Internet-MANA Party	Labour Party	Maori Party	National Party	New Zealand First Party	United Future	Other party	Chose not to vote	Was not eligible to vote	Don't know or can't remember
Strongly disagree	5.6%	25.8%	8.6%	2.4%	4.6%	5.8%	32.4%	4.9%	11.9%	0.0%	8.7%	3.4%	0.0%	6.0%
Disagree	5.3%	8.6%	1.8%	0.5%	0.0%	1.5%	0.0%	10.6%	2.7%	0.0%	0.0%	5.4%	0.0%	2.9%
Slightly disagree	2.8%	5.0%	3.4%	3.4%	0.0%	0.9%	0.0%	4.2%	2.0%	7.9%	0.0%	2.1%	6.7%	0.9%
Neither agree nor disagree	11.8%	9.2%	11.6%	3.8%	0.0%	8.7%	1.3%	18.7%	8.8%	0.0%	0.0%	7.2%	1.9%	14.9%
Slightly agree	5.4%	15.4%	8.5%	3.8%	5.1%	2.8%	7.0%	6.7%	2.8%	0.0%	14.6%	8.9%	3.2%	3.0%
Agree	15.3%	15.8%	11.7%	19.1%	3.3%	13.9%	23.2%	20.1%	16.4%	13.8%	7.5%	7.9%	4.0%	10.6%
Strongly Agree	49.9%	15.0%	48.4%	64.7%	87.0%	64.9%	32.6%	33.4%	51.8%	78.3%	69.2%	61.5%	50.1%	49.4%
I'm really not sure	4.0%	5.1%	6.0%	2.3%	0.0%	1.4%	3.6%	1.5%	3.7%	0.0%	0.0%	3.6%	34.1%	12.3%
N (unweighted)	2054	22	79	337	37	515	29	646	197	5	11	79	13	83

Would you like to know whether or not New Zealand Government agencies are gathering your personal communications (meta data), transmitted via the internet and other networks for detailed search later using software operated by the United States' National Security Agency?	ALL	SEX		AGE GROUP						
		Male	Female	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75 years or over
Definitely not	4.6%	4.6%	4.6%	4.4%	2.7%	6.3%	4.8%	4.4%	5.4%	3.2%
Probably not	13.4%	17.3%	9.6%	4.8%	13.6%	9.7%	14.7%	19.7%	17.6%	11.4%
Probably	20.3%	19.6%	21.0%	19.2%	22.3%	17.4%	16.1%	21.8%	24.1%	34.3%
Definitely	54.5%	54.3%	54.6%	58.5%	58.0%	56.5%	54.0%	53.1%	50.4%	46.8%
Not sure	7.2%	4.2%	10.2%	13.2%	3.3%	10.1%	10.5%	1.1%	2.5%	4.4%

N (unweighted)	2047	933	1,114	105	230	353	517	346	371	122
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Would you like to know whether or not New Zealand Government agencies are gathering your personal communications (meta data), transmitted via the internet and other networks for detailed search later using software operated by the United States' National Security Agency?	ALL	PARTY VOTE 2014												
		ACT New Zealand	Conservative Party	Green Party	Internet-MANA Party	Labour Party	Maori Party	National Party	New Zealand First Party	United Future	Other party	Chose not to vote	Was not eligible to vote	Don't know or can't remember
Definitely not	4.6%	10.2%	9.0%	4.2%	0.0%	2.9%	22.4%	6.7%	4.1%	0.0%	0.0%	2.2%	0.0%	2.7%
Probably not	13.4%	10.1%	4.1%	4.1%	0.0%	5.4%	0.6%	26.2%	5.1%	7.9%	0.0%	12.2%	8.6%	3.5%
Probably	20.3%	28.8%	29.7%	10.4%	14.4%	11.7%	16.9%	29.6%	21.0%	88.0%	9.0%	8.7%	4.3%	30.3%
Definitely	54.5%	45.8%	54.0%	78.2%	85.6%	77.9%	60.2%	33.3%	64.4%	4.1%	91.0%	58.3%	54.1%	49.0%
Not sure	7.2%	5.1%	3.2%	3.1%	0.0%	2.1%	0.0%	4.2%	5.3%	0.0%	0.0%	18.6%	32.9%	14.5%

N (unweighted)	2047	22	79	338	36	512	28	645	195	5	11	79	13	83
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In your opinion, should your personal telephone, e-mail and other internet data be gathered only with authorised interception warrants, or should mass data collection be undertaken and warrants to search individuals' data be sought after it is mass collected?	ALL	SEX		AGE GROUP						
		Male	Female	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75 years or over
Do not intercept all data	11.6%	13.7%	9.4%	16.4%	10.3%	11.5%	12.4%	8.1%	10.0%	9.6%
Data should only be able to be intercepted with prior authorisation	37.0%	36.8%	37.2%	46.8%	34.6%	34.2%	35.6%	38.1%	35.2%	34.3%
A warrant should be required to search any data collected after mass interception	34.4%	35.3%	33.5%	23.6%	31.5%	36.3%	34.8%	38.8%	38.4%	42.2%
I'm really not sure	17.0%	14.2%	19.8%	13.2%	23.6%	17.9%	17.2%	15.0%	16.4%	13.9%

N (unweighted)	2049	934	1,115	108	228	353	518	345	374	123
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In your opinion, should your personal telephone, e-mail and other internet data be gathered only with authorised interception warrants, or should mass data collection be undertaken and warrants to search individuals' data be sought after it is mass collected?	ALL	PARTY VOTE 2014												
		ACT New Zealand	Conservative Party	Green Party	Internet-MANA Party	Labour Party	Maori Party	National Party	New Zealand First Party	United Future	Other party	Chose not to vote	Was not eligible to vote	Don't know or can't remember
Do not intercept all data	11.6%	0.0%	16.8%	25.9%	53.6%	15.7%	21.7%	4.4%	14.3%	0.0%	36.4%	14.5%	0.0%	5.9%
Data should only be able to be intercepted with prior authorisation	37.0%	36.5%	38.9%	41.5%	34.4%	37.6%	28.3%	36.8%	38.0%	86.0%	9.0%	35.4%	49.8%	30.0%
A warrant should be required to search any data collected after mass interception	34.4%	43.4%	36.1%	24.2%	11.0%	37.7%	36.1%	36.9%	39.3%	6.1%	54.6%	31.0%	15.5%	37.0%
I'm really not sure	17.0%	20.1%	8.1%	8.4%	1.0%	9.0%	13.9%	21.9%	8.4%	7.9%	0.0%	19.0%	34.7%	27.1%

N (unweighted)	2049	22	79	336	37	514	29	645	196	5	11	79	12	83
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Thinking about how the Prime Minister John Key makes you feel in relation to his management of the issue of mass interception of personal data, which of these apply?	ALL	SEX		AGE GROUP						
		Male	Female	18-24 years	25-34 years	35-44 years	45-54 years	55-64 years	65-74 years	75 years or over
Angry	30.8%	30.5%	31.1%	44.6%	32.4%	33.5%	32.3%	24.0%	22.0%	16.4%
Afraid	12.4%	12.2%	12.5%	21.2%	12.1%	9.7%	12.2%	11.1%	9.4%	8.0%
Nervous	18.1%	20.4%	15.7%	30.4%	17.2%	13.8%	14.1%	18.4%	16.2%	23.0%
Concerned	43.0%	39.5%	46.5%	50.4%	50.9%	48.8%	44.0%	38.4%	29.9%	30.6%
Hopeful	4.3%	5.3%	3.3%	1.0%	3.0%	6.4%	3.8%	6.8%	5.4%	6.0%
Proud	3.0%	4.3%	1.6%	1.9%	1.0%	5.3%	1.3%	3.3%	6.2%	4.9%
Excited	0.3%	0.3%	0.3%	0.0%	0.0%	0.3%	0.1%	0.1%	1.3%	0.0%
Comfortable	22.5%	27.5%	17.4%	13.2%	23.5%	15.8%	18.8%	31.6%	33.6%	27.3%
None of these	10.6%	7.5%	13.7%	11.5%	13.1%	11.5%	11.6%	8.3%	7.2%	8.7%
I don't know the name	4.0%	4.3%	3.8%	16.9%	0.8%	4.7%	1.5%	0.4%	1.2%	6.6%
N (unweighted)	2049	934	1,115	108	228	353	518	345	374	123

Thinking about how the Prime Minister John Key makes you feel in relation to his management of the issue of mass interception of personal data, which of these apply?	ALL	PARTY VOTE 2014												
		ACT New Zealand	Conservative Party	Green Party	Internet-MANA Party	Labour Party	Maori Party	National Party	New Zealand First Party	United Future	Other party	Chose not to vote	Was not eligible to vote	Don't know or can't remember
Angry	30.8%	26.8%	10.5%	57.3%	84.8%	59.3%	62.9%	2.9%	45.9%	0.0%	73.2%	42.2%	23.8%	25.0%
Afraid	12.4%	11.8%	13.3%	26.3%	22.7%	19.2%	34.2%	1.9%	14.5%	0.0%	18.1%	20.4%	11.7%	9.0%
Nervous	18.1%	11.8%	13.7%	40.8%	22.1%	25.0%	14.7%	5.8%	25.2%	0.0%	24.9%	29.7%	17.3%	10.9%
Concerned	43.0%	23.6%	61.3%	70.1%	62.6%	61.6%	48.8%	18.6%	45.5%	10.1%	71.6%	57.6%	21.6%	52.4%
Hopeful	4.3%	0.0%	7.4%	0.2%	0.0%	1.4%	1.2%	8.8%	2.9%	0.0%	0.0%	3.8%	0.0%	0.0%
Proud	3.0%	10.6%	2.4%	0.3%	0.0%	0.3%	0.0%	7.8%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Excited	0.3%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.7%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Comfortable	22.5%	49.8%	18.5%	2.7%	1.6%	0.9%	3.6%	53.1%	2.7%	7.9%	0.0%	6.2%	4.0%	14.3%
None of these	10.6%	4.7%	9.3%	4.2%	0.0%	3.5%	8.7%	12.8%	8.4%	81.9%	0.0%	15.8%	36.1%	9.9%
I don't know the name	4.0%	5.1%	0.6%	0.9%	0.0%	1.7%	0.0%	1.8%	1.0%	0.0%	0.0%	11.9%	29.6%	5.4%
N (unweighted)	2049	22	79	336	37	514	29	645	196	5	11	79	12	83